

Beverwijk, 14 July 2020

Dear patient/visitor,

Due to the extraordinary situation caused by coronavirus, we have to take measures in our hospital to protect you, our employees and others as well as possible. This may lead to questions and inconvenience, but the measures are well-founded and everyone must adhere to them. This is the only way to keep our hospital as safe as possible for everyone.

A few of the things we ask of you:

Respect the agreements regarding visiting hours. Visiting hours are now shorter and restricted. Current rule:

Make arrangements with your relatives regarding who will visit our patient during visiting hours. Only one visitor is allowed per day. For the latest information on visitation, visit [www.rkz.nl/bezoeker](http://www.rkz.nl/bezoeker)

Keep your distance. At RKZ, we maintain a distance of 1.5 metres. This means that fewer people can be in our hospital at the same time.

Follow instructions from the hospital staff. These instructions are for your and our safety.

Our nursing staff is there to provide the best possible care for you and your loved ones' health. Their instructions have been drawn up by the Board of Directors. If you disagree with our measures or have any questions, please contact our complaints officer.

We understand that some of these measures may cause inconvenience. However, we all need to work together to beat coronavirus, even if that means distancing ourselves from each other for now.

Thank you for your understanding and cooperation.

RKZ Board of Directors,

*Jaap van den Heuvel*  
*Peter van Barneveld*